



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicants: **Alwyn J. VOORMAN, Phaedra Z. G. MENSEN**

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Examiner:

Title: **SERVICE ACCOUNTING SYSTEM AND METHOD**

Mail Stop Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R:

INFORMATION DISCLOSURE STATEMENT

The applicants respectfully request that the following references be considered in the examination of the above-identified application. A copy of each reference is enclosed. If any of these references were uncovered by an international or foreign search as part of a counterpart application filed by the applicants, then a copy of the search report is also enclosed.

PCT Published Patent Applications

<u>Publication No.</u>	<u>Date Published</u>
AA. 02/11460	February 7, 2002
AB. 01/86933	November 15, 2001
AC. 01/06753	January 25, 2001

REMARKS

Under rule 37 C.F.R. 1.98(a) (effective March 16, 1992), since above-cited references are in the English language, the applicants submit that no specific comments are necessary for any of these.

For the Examiner's convenience, the applicants have attached a completed modified form PTO/SB/08A hereto.

Respectfully submitted,

January 14, 2004



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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **January 16, 2004** with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Mail Stop Missing Parts, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



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